

Below officials may be approached for redressal of grievances pertaining to Punjab National Bank, IFSC Banking unit, GIFT City, SEZ, Gandhinagar

Complaint Redressal Officer (CRO):

For any grievances, following officials may be contacted:

Mr. Pawan Joshi
Dy. Chief Executive Officer
Mail id – pawan_joshi@pnb.bank.in / ibugift@pnb.bank.in
T) - +91 79 69 221 210

Complaint Redressal Appellate Officer (CRAO):

Aggrieved customers may directly write to below official, designated as “CRAO”.

Mr. Prabhat Ranjan Pradhan
General Manager
International Banking Division
Punjab National Bank
Head Office, Sector 10, Dwarka,
New Delhi
E Mail: ibd@pnb.bank.in
Contact No – 011-28044174

For redressal of grievances pertaining to domestic branches of PNB, please refer below link:

<https://www.pnb.bank.in/Lodge-Complaint.html>